

HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT

A Your account information including Account Number, Service Address and Statement Date are clearly displayed in the top right corner of the statement.

B The Previous Balance, due immediately, is the amount that was due on the previous month's bill. This section also displays your latest payment and any outstanding charges due on the account listed as Balance Forward.

C This area is used to display important information each month.


D Individual charges are displayed here. Each type of service is subtotaled.

E Track your current electric and water consumption with convenient graphs. Compare your current usage to your usage last year and set conservation goals.

F This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

G Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Two Rivers Utilities, and should always include your account number. Please do not staple, tape or fold your check or pay stub.

H Be sure to check the back of the billing statement for more usage details and other important information.




TWO RIVERS UTILITIES
1717 E Park St, Two Rivers, WI 54241

STATEMENT


Customer:
Account Number: **A**
Service Address:
Statement Date:
Service Period:
Bill Type: REGULAR

STATEMENT ACTIVITY	RATE	USAGE	CHARGES
PREVIOUS BALANCE			\$821.96
PAYMENT 04/22/2022			-\$821.96
BALANCE FORWARD	B		\$0.00
ELECTRIC SERVICE:			
Fixed Monthly Charge RG1			\$11.00
Energy Charge RG1	D	767	\$79.06
Power Cost Adjustment Charge	D	767	\$-5.29
Commitment to Community			\$1.96
Total Electric Charges			\$86.16
WATER SERVICES:			
Fixed Monthly Charge W.825			\$12.50
Usage	4.050000	10	\$40.50
Public Fire Protection Charge			\$8.55
Total Water Charges			\$61.55
SEWER SERVICE CHARGES:			
Fixed Monthly Charge SEWER			\$15.00
Usage Charge	5.600000	10	\$56.00
Total Sewer Charges			\$71.00
ENVIRONMENTAL FEES			
			\$7.00
CURRENT CHARGES			\$226.70
TOTAL AMOUNT DUE	F		\$226.70

Electric Usage Comparison




Water Usage Comparison



C

E

Detach and return this portion. Make checks payable to Two Rivers Utilities



TWO RIVERS UTILITIES
1717 E Park St, Two Rivers, WI 54241
(920) 793-5523
www.trvalerandlight.com

TW00531A
1000000021 1/1

Account Number:
Service Address:
Statement Date:

CURRENT CHARGES	
DUE DATE: 06/07/2022	TOTAL DUE: \$226.70
AMOUNT ENCLOSED:	
\$228.97	
AFTER DUE DATE:	

TWO RIVERS UTILITIES
PO BOX 87
TWO RIVERS, WI 54241

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QUESTIONS ABOUT YOUR NEW BILL? CALL 920.793.5523

HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...

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Electric usage based on monthly meter readings is shown here.

J

These two boxes display billing messages from Two Rivers Utilities. Be sure to check here for energy conservation tips, safety information, dates and other useful information.

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In this section you will find contact and payment information.

Current Meter Information										
METER	SERVICE	PREVIOUS READ DATES	PREVIOUS	PRESENT	BILLING DAYS	READ TYPE	COOK	METER READINGS PREVIOUS	MULTIPLIER	USAGE UNITS
23690	ELECTRIC	05/09/2022	04/08/2022	31		MR	MR	66016	1	767
16817	WATER	05/09/2022	04/08/2022	31		MR	MR	0168	1	10

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Meter Reading Codes: MR = Meter Reading, CE = Computer Estimate, ME = Manual Estimate, RR = Reread

Your Electric Usage

Your Water Usage

J

<p>Customer Service Information Office Hours: M-F, 8:00 am - 4:30 pm Phone: 920-793-5523 After Hour Emergencies: 920-793-5555 Website: www.trwaterandlight.com</p> <p>Payment Options</p> <p>Online Payments Go to www.two-rivers.org Select: Pay Utility Bill Online Follow the online prompts to register and make your payment (fees apply)</p> <p>24/7 Phone Payments Call 1-877-885-7968 option 1 PSN's automated system will walk you through your payment (fees apply)</p> <p>Cash, Check or Money Order Mail Payment to: PO Box 87, Two Rivers WI 54241 Pay at Customer Service office located at: City Hall Use drive-up drop box located in front of City Hall 1717 E Park St.</p> <p>ACH Withdrawal Contact our office for more info on this fee service Auto deducted from your checking or savings account on due date</p> <p>Also Payable at Bank First National 1703 Lake St / Fox Community CU, 1515 17th St Shoreline CU 3131 Meshook Rd / Lester Public Library, 1001 Adams St</p>	<p>Measure of Utilities Electric Usage is measured in kWh (kilowatt-hour). Water and sewer Usage is shown in hundreds of cubic feet (100 cubic feet = 748 gallons).</p> <p>Power Cost Adjustment Clause (PCAC) The cost adjustment reflects changes in the cost of electricity that we are charged by our suppliers. This adjustment could be a positive or a negative number.</p> <p>Late Payment Charge: A Late Charge of 1% per month will be assessed on the total of any unpaid past due balance.</p> <p>Estimated Readings: An estimated reading is based on actual past usage. Any difference between the estimated reading will be adjusted accordingly.</p> <p>Rate Schedule: A Rate Schedule on how to calculate your bill is available upon request at our Customer Service office or on our website.</p> <p>Commitment to Community: A non-refundable fee that is required by the State of Wisconsin to fund public benefit programs including energy conservation, weatherization and low-income energy assistance programs.</p> <p>Budget Billing: Please call our office at 920-793-5523 to see if you are eligible</p>
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Shared strength through WPPI Energy

WE ARE YOUR LOCAL RESOURCE
QUESTIONS ABOUT YOUR NEW BILL? PLEASE CALL 920.793.5523



At Two Rivers Water & Light, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

www.trwaterandlight.com (920) 793-5523

Shared strength through WPPI Energy